

Schools and Libraries Division – Correspondence Unit  
 30 Lanidex Plaza West, PO Box 865  
 Parsippany, NJ 07054-0645

9/18/12

Appeal: #2

Funding Request No. (FRN) 2172160 for 2011-2012

BEN: 127591

Discount level: 72% for 2011-2012

Original Service Provider: 143001435

Original SPIN: Verizon Florida Inc.

New Service Provider: 143001196

New SPIN: Deltacom, Inc

Original Commitment Amount \$8,168.86

Disbursement amount \$0.00

Form 486 filed for this FRN: Yes

FRN includes Non-Recurring Services: No

On August 24, 2012 Duval County Schools was advised our appeal for regarding our Service Substitution request advising of SPIN change Request 1/27/12 471 # 801615 2011-2012 was denied.

#### **Appeal Request**

Duval County Schools requests it's SPIN change request be granted under Copan Order guidelines for the following reasons:

1. Change is allowed under state and local procurement rules since the contract was changed by the State of Florida – Dept of Management Services not Duval County Schools.
2. Duval County Schools was utilizing the State Contract under Procurement rules to insure the best possible pricing available.
3. Duval County as the applicant was only advised after the fact on 10/18/2011 that the previous Service Provider (Verizon) was no longer going to be the provider of choice for the 2011-2012 which was already under way having started 7/1/2011

#### **Background details**

Duval County Schools had utilized this **State of Florida contract** to provide Switched Access Long Distance to its 161 school locations for a number of years via Direct Billing from Verizon.

Here is the timeline related to 471 # 801615 – Switched Long Distance provided thru State of Florida contract Verizon – SPIN 143001435 Contract # DMS05/06-062 having an effective date of 11/15/2005 thru 11/14/2011.

#### **471# 801615 FRN 2172160**

- At the time of filing State of Florida had valid E-RateContract with Verizon until 11/14/11.
- Verizon held this contract since 2005

- If another vendor won the contract the 470 SPIN could be correct by Service Substitution method. The Service Substitution checklist (*attached*) states *under 1. The substituted services or products have the same functionality as the services or products.* Since Switched Long Distance is the same from each Carrier it is certainly the same.

#### Timeline

**3/10/11** 471 was filed for funding 2011-2012 to continue Switched Long Distance for 161 schools.

**10/18/11** Advised by State of Florida that Verizon did not win Switched Long Distance Contract. New Contract was now being held by Earthlink now owned by DeltaCom under DM-10/11-36 Effective 9/9/11 thru 9/8/16. On the State of Florida memo of 10/6/11 (*attached*) \* advised customers to file appropriate forms to advise USAC of the SPIN change.

No information was provided on 10/18/11 regarding the new FRN which was filed by the State of Florida with USAC to certify the new Switched Long Distance was E-Rate approved.

**10/18/11** 471 # 801615 was still in *Initial Review* Status at USAC.

Since 471 window had closed in May no method existed for Duval County Schools to change SPIN except thru Service Substitution method.

**10/19/11** Service Substitution checklists reviewed to provide necessary USAC information

**10/20/11** Service Substitution filed relating the SPIN change with attached State of Florida memo.

**11/8/11** Discussed situation with USAC team in E-Rate Applicant training in Orlando.

Service Substitution was viewed as approved method for providing SPIN change on FRN.

**11/18/11** Duval County Schools under the State of Florida Contract guidelines did everything requested to Utilize the E-Rate services changing from the old carrier – Verizon to Earthlink issuing necessary paperwork to move the 161 schools as requested.

**12/4/11** Fax'd Service Substitution form again to USAC since no feedback had been received.

**1/4/12** FCDL issued approving funding approving request for funding but to Verizon SPIN

**1/20/12** Service Substitution form mailed again to correct SPIN to 143001196 due to lack of feedback.

**7/11/12** USAC advised that Service Substitution request advising of SPIN change was denied

**8/14/12** Appeal denied for SPIN Change request

Duval County Schools used Service Substitution process but was unaware that the rules had changed, in hind sight we should have followed State Replacement Contract process.

**Request that the original Funding approved under FDCL of 1/4/12 of \$8,168.86 be approved for Switched Long Distance for SPIN 143001196 effective 11/14/11 for 2011 – 2012 timeframe in view of the above information.**

David Neugent

Telecom Supervisor – Duval County Schools

4019 Boulevard Center Dr.

Jacksonville, FL 32207

### Schools and Libraries Universal Service Description of Services Ordered and Certification Form 471

Estimated Average Burden Hours per Response: 4 hours

This form is designed to help schools and libraries to list the eligible services they have ordered and estimate the annual charges for them so that the Fund Administrator can set aside sufficient support to reimburse providers for services.

Please read instructions before beginning this application. (You can also file online at [www.usac.org/sl](http://www.usac.org/sl).)

The instructions include information on the deadlines for filing this application.

Applicant's Form Identifier (Create an Identifier for your own reference)	Form 471 Application #:
Long Distance Switched	801615 (To be assigned by administrator)
<b>Block 1: Billed Entity Address and Identifications</b>	
<p>1 Name of Billed Entity DUVAL COUNTY SCHOOL DISTRICT</p> <p>2 Funding Year 2011</p> <p>3a Entity Number 127591</p> <p>3b FCC Registration Number 0011596715</p> <p>4a Street Address, P.O. Box, or Route Number 1701 PRUDENTIAL DR</p> <p>City JACKSONVILLE State FL Zip Code 32207-8152</p> <p>4b Telephone Number (904) 390-2000</p> <p>4c Fax Number (904) 390-2157</p> <p>5a Type of Application (check only one)</p> <p><input type="radio"/> Individual School (individual public or non-public school)</p> <p><input checked="" type="radio"/> School District (LEA; public or non-public [e.g. diocesan] local district representing multiple schools)</p> <p><input type="radio"/> Library (including library system, library outlet/branch or library consortium as defined under LSTA)</p> <p><input type="radio"/> Consortium (intermediate service agencies, states, state networks, special consortia of schools and/or libraries)</p> <p><input type="radio"/> Statewide application for (enter 2-letter state code) representing (check all that apply)</p> <p><input type="checkbox"/> All public schools/districts in the state</p> <p><input type="checkbox"/> All non-public schools in the state</p> <p><input type="checkbox"/> All libraries in the state</p> <p>5b Recipient(s) of Services:</p> <p><input type="checkbox"/> Private <input checked="" type="checkbox"/> Public <input type="checkbox"/> Charter</p> <p><input type="checkbox"/> Tribal <input type="checkbox"/> Head Start <input type="checkbox"/> State Agency</p>	
Entity Number: 127591	Applicant's Form Identifier: Long Distance Switched
Contact Person: David Neugent	Contact Phone Number:
<b>Block 1: Billed Entity Address and Identifications (continued)</b>	
<p>6a Contact Person's Name David Neugent</p> <p>If the Contact Person's Street Address is the same as item 4 above, check here. <input type="checkbox"/> If not, complete item 6b.</p> <p>6b Street Address, P.O. Box, or Route Number NOTE: USAC will use this address to mail correspondence about this form. 4019 Boulevard Center Dr Technology Team A E-rate manager City Jacksonville State FL Zip Code 32207-</p> <p>Check the box next to your preferred mode of contact and provide your contact information. One box <b>MUST</b> be checked and an entry provided.</p> <p><input type="checkbox"/> 6c Telephone Number</p> <p><input type="checkbox"/> 6d Fax Number</p> <p><input checked="" type="checkbox"/> 6e E-Mail Address <a href="mailto:erate@duvalschools.org">erate@duvalschools.org</a> Re-enter E-mail Address <a href="mailto:erate@duvalschools.org">erate@duvalschools.org</a></p> <p>6f Holiday/vacation/summer contact information: please include name of alternate contact (if applicable) and alternate phone, fax or E-mail address</p> <p>If a consultant is assisting you with your application process, please complete item 6g below:</p> <p>6g Consultant Name Name of Consultant's Employer Consultant's Street Address</p> <p>City State Zip Code</p>	

Consultant's Telephone Number Ext.  
 Consultant's Fax Number  
 Consultant's E-mail Address  
 Re-enter E-mail Address  
 Consultant Registration Number

Entity Number: 127591		Applicant's Form Identifier: Long Distance Switched	
Contact Person: David Neugent		Contact Phone Number:	
Complete this information on EVERY Form 471 you file for the services requested on that form. Please complete all rows that apply to services for which you are requesting discounts.			
Schools/school districts complete the left-hand column and libraries complete the right-hand column. Consortia complete all that apply.			
<b>Block 2: Impact of Services Ordered for Schools and Libraries from this Form 471</b>			
		<b>Schools</b>	<b>Libraries</b>
<b>7a</b> Number of students or patrons to be served	118401	0	
<b>b</b> Telephone service: Number of classrooms or rooms with phone service	4000	0	
<b>c</b> Direct connections to the Internet: Number of drops	0	0	
<b>d</b> Number of classrooms or rooms with Internet access	4000	0	
<b>e</b> Number of computers or other devices with Internet access	44000	0	
<b>f</b> Number of dial-up Internet access and other connections of up to 200 kbps:	0	0	
<b>g</b> High-speed Internet access services: Number of buildings served at the following speeds (please use advertised download speed coming into building, not actual speed in classroom or work area):	At or greater than 200 kbps and less than 1.5 mbps	0	0
	At or greater than 1.5 mbps and less than 3 mbps	15	0
	At or greater than 3 mbps and less than 10 mbps	0	0
	At or greater than 10 mbps and less than 25 mbps	160	0
	At or greater than 25 mbps and less than 50 mbps	0	0
	At or greater than 50 mbps and less than 100 mbps	5	0
	Greater than 100 mbps	1	0
<b>Block 3:</b>			
<b>8 [Reserved]</b>			

Entity Number: 127591	Applicant's Form Identifier: Long Distance Switched
Contact Person: David Neugent	Contact Phone Number:
Block 4: Discount Calculation Worksheet	

Worksheet - 1335808  
Page 1 of 1

The Block 4 worksheet is used to calculate your discount for services. You will complete one or more worksheets depending on the type of application you are filing. If you file more than one worksheet, please number the completed worksheets to assure that they are all processed correctly. Please refer to the instructions for information specific to the Type of Application you indicated in Block 1, Item 5.

☒ Check here if this worksheet contains all eligible entities in the school district or library system.

9a List entities and calculate discount(s):

(For Administrator's Use)

School District or Library System Name:

School District or Library System Entity Number:

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Name of Eligible Entity	Entity Number AND NCES Code (for Schools) or FSCS Code (for Libraries)	Urban or Rural U or R	Total Number of Students	Number of Students Eligible for NSLP	Percent of Students Eligible for NSLP (Col. 5 / Col. 4)	Disc. from Disc. Matrix	New Construction	Admin. Entity or NIF	All Disc. Mech.	Weighted Product for Calculating Shared Discount (Col. 4 x Col. 7)	Insert appropriate codes(s): P = pre-K, H = Head Start, A = Adult Education, J = Juvenile Justice, E = ESA, D = Dormitory	Entity Number of School District in which Library Outlet/Branch is Located	Discount of Member Entity	Shared Discount
ALL ENTITIES			SCHOOLS AND LIBRARIES							Schools with shared services	Schools	Library Outlet/Branch	Consortia	
RAMONA BOULEVARD ELEM SCHOOL	34996 12 00480 00675	U	442	397	89.819%	90	N	N	N	39780				
UPSON ELEMENTARY SCHOOL	34999 12 00480 00639	U	377	304	80.637%	90	N	N	N	33930				
WEST RIVERSIDE ELEM SCHOOL	35004 12 00480 00633	U	322	233	72.360%	80	N	N	N	25760				
FISHWEIR ELEMENTARY SCHOOL	35005 12 00480 00640	U	426	175	41.080%	60	N	N	N	25560				
JACKSON HIGH SCHOOL	35006 12 00480 00649	U	1003	757	75.474%	90	N	N	N	90270				
LONG BRANCH ELEMENTARY SCHOOL	35007 12 00480 00695	U	201	200	99.502%	90	N	N	N	18090				
BRENTWOOD ELEMENTARY SCHOOL	35008 12 00480 00636	U	373	333	89.276%	90	N	N	N	33570				
J ALLEN AXSON ELEMENTARY SCH	35009 12 00480 00630	U	546	77	14.103%	40	N	N	N	21840				
ROBINSON ELEMENTARY SCHOOL	35010 12 00480 02818	U	815	740	90.798%	90	N	N	N	73350				
KIRBY-SMITH MIDDLE SCHOOL	35011 12 00480 00645	U	882	399	45.238%	60	N	N	N	52920				
LOVE ELEMENTARY SCHOOL	35012 12 00480 00669	U	194	182	93.814%	90	N	N	N	17460				
RUTHERFORD ALT EDUCATION CTR	35014 12 00480 00629	U	122	107	87.705%	90	N	N	N	10980				
GILBERT MIDDLE SCHOOL	35015 12 00480 00702	U	536	496	92.537%	90	N	N	N	48240				
BROWN ELEMENTARY SCHOOL	35016 12 00480 00703	U	520	420	80.769%	90	N	N	N	46800				
LANDON MIDDLE SCHOOL	35025 12 00480 00647	U	715	128	17.902%	40	N	N	N	28600				
DOUGLAS ANDERSON SCHOOL OF THE ARTS	35027 12 00480 02469	U	1157	164	14.175%	40	N	N	N	46280				
SPRING PARK ELEMENTARY SCHOOL	35028 12 00480 00668	U	317	284	89.590%	90	N	N	N	28530				
HENDRICKS AVENUE ELEM SCHOOL	35029 12 00480 00667	U	672	158	23.512%	50	N	N	N	33600				
PINE FOREST ELEMENTARY SCHOOL	35032 12 00480 00711	U	502	215	42.829%	60	N	N	N	30120				
ENGLEWOOD ELEMENTARY SCHOOL	35033 12 00480 00682	U	427	338	79.157%	90	N	N	N	38430				
ENGLEWOOD HIGH SCHOOL	35035 12 00480 00685	U	1882	1063	56.482%	80	N	N	N	150560				
SAN JOSE ELEMENTARY SCHOOL	35036 12 00480 00678	U	786	631	80.280%	90	N	N	N	70740				
PEARSON ELEMENTARY SCHOOL	35040 12 00480 00690	U	256	237	92.578%	90	N	N	N	23040				
KITE ELEMENTARY SCHOOL	35041 12 00480 00650	U	381	283	74.278%	80	N	N	N	30480				
KING ELEMENTARY SCHOOL	35042 12 00480 00745	U	410	360	87.805%	90	N	N	N	36900				
RIBAUT MIDDLE SCHOOL	35043 12 00480 00738	U	585	489	83.590%	90	N	N	N	52650				

MATHIS ELEMENTARY SCHOOL	35044 12 00480 00686	U	405	354	87.407%	90	N	N	N	36450				
RIBAUT HIGH SCHOOL	35045 12 00480 00691	U	1005	686	68.259%	80	N	N	N	80400				
CEDAR HILLS ELEMENTARY SCHOOL	35093 12 00480 00692	U	430	335	77.907%	90	N	N	N	38700				
NORTH SHORE ELEMENTARY SCHOOL	35051 12 00480 00686	U	962	904	93.971%	90	N	N	N	86580				
RUFUS E. PAYNE ELEMENTARY SCHOOL	35052 12 00480 00713	U	420	378	90.000%	90	N	N	N	37800				
RAINES HIGH SCHOOL	35053 12 00480 00714	U	990	781	78.889%	90	N	N	N	89100				
WOODSON ELEMENTARY SCHOOL	35054 12 00480 00715	U	462	445	96.320%	90	N	N	N	41580				
CARVER ELEMENTARY SCHOOL	35056 12 00480 00710	U	418	403	96.411%	90	N	N	N	37620				
NORTHWESTERN MIDDLE SCHOOL	35057 12 00480 00708	U	442	406	91.855%	90	N	N	N	39780				
SAINT CLAIR EVANS ACADEMY	35058 12 00480 00698	U	489	483	98.773%	90	N	N	N	44010				
RANDOLPH ACADEMY OF TECHNOLOGY	35060 12 00480 00773	U	885	654	73.898%	80	N	N	N	70800				
GRAND PARK CAREER CENTER	35062 12 00480 00635	U	192	149	77.604%	90	N	N	N	17280				
TOLBERT ELEMENTARY SCHOOL	35064 12 00480 00699	U	358	217	60.615%	80	N	N	N	28640				
DANIELS ELEMENTARY SCHOOL	35065 12 00480 00712	U	308	205	66.558%	80	N	N	N	24640				
JOHNSON MIDDLE SCHOOL	35067 12 00480 00705	U	1030	254	24.660%	50	N	N	N	51500				
STANTON COLLEGE PREP SCHOOL	35069 12 00480 00706	U	1601	243	15.178%	40	N	N	N	64040				
MT HERMAN EXCEPTIONAL CTR	35070 12 00480 00719	U	148	99	66.892%	80	N	N	N	11840				
FORD ELEMENTARY SCHOOL	35071 12 00480 00707	U	768	561	73.047%	80	N	N	N	61440				
DARNELL-COOKMAN MIDDLE SCHOOL	35072 12 00480 02816	U	1057	354	33.491%	50	N	N	N	52850				
WEST JACKSONVILLE ELEM SCHOOL	35073 12 00480 00700	U	275	262	95.273%	90	N	N	N	24750				
BUTLER MIDDLE SCHOOL	35074 12 00480 00716	U	336	317	94.345%	90	N	N	N	30240				
LIVINGSTON ELEMENTARY SCHOOL	35075 12 00480 00704	U	412	394	95.631%	90	N	N	N	37080				
WHITE HIGH SCHOOL	35076 12 00480 00767	U	1934	995	51.448%	80	N	N	N	154720				
NORMANDY VILLAGE ELEM SCHOOL	35079 12 00480 00746	U	528	394	74.621%	90	N	N	N	47520				
HYDE GROVE ELEMENTARY SCHOOL	35081 12 00480 00740	U	426	391	91.784%	90	N	N	N	38340				
PETERSON ACADEMY OF TECHNOLOGY	35082 12 00480 00772	U	1149	557	48.477%	60	N	N	N	68940				
ORTEGA ELEMENTARY SCHOOL	35083 12 00480 00637	U	326	223	68.405%	80	N	N	N	26080				
GREGORY DRIVE ELEM SCHOOL	35086 12 00480 00764	U	723	585	80.913%	90	N	N	N	65070				
JACKSON ELEMENTARY SCHOOL	35087 12 00480 00756	U	264	206	78.030%	90	N	N	N	23760				
LAKE SHORE MIDDLE SCHOOL	35088 12 00480 00665	U	1181	885	74.936%	90	N	N	N	106290				
BAYVIEW ELEMENTARY SCHOOL	35089 12 00480 00679	U	368	279	75.815%	90	N	N	N	33120				
DAVIS MIDDLE SCHOOL	35090 12 00480 00742	U	1220	863	70.738%	80	N	N	N	97600				
OAK HILL ELEMENTARY SCHOOL	35091 12 00480 00736	U	578	482	83.391%	90	N	N	N	52020				
LEE HIGH SCHOOL	35002 12 00480 00648	U	1739	994	57.159%	80	N	N	N	139120				
HYOE PARK ELEMENTARY SCHOOL	35001 12 00480 00673	U	466	406	87.124%	90	N	N	N	41940				
LAKE FOREST ELEMENTARY SCHOOL	35048 12 00480 00670	U	467	408	87.366%	90	N	N	N	42030				
STUART MIDDLE SCHOOL	35095 12 00480 00733	U	793	602	75.914%	90	N	N	N	71370				
STOCKTON ELEMENTARY SCHOOL	35096 12 00480 00683	U	521	107	20.537%	50	N	N	N	26050				
VENETA ELEMENTARY SCHOOL	35097 12 00480 00664	U	414	265	64.010%	80	N	N	N	33120				

PARKWOOD HEIGHTS ELEM SCHOOL	35100 12 00480 00734	U	455	302	66.374%	80	N	N	N	36400				
PARKER HIGH SCHOOL	35101 12 00480 00681	U	1532	810	52.872%	80	N	N	N	122560				
ARLINGTON MIDDLE SCHOOL	35102 12 00480 00739	U	834	597	71.583%	80	N	N	N	66720				
ARLINGTON HEIGHTS ELEM SCHOOL	35103 12 00480 00761	U	456	387	84.868%	90	N	N	N	41040				
WOODLAND ACRES ELEM SCHOOL	35109 12 00480 00684	U	571	534	93.520%	90	N	N	N	51390				
ARLINGTON ELEMENTARY SCHOOL	35110 12 00480 00653	U	247	210	85.020%	90	N	N	N	22230				
LOVE GROVE ELEMENTARY SCHOOL	35112 12 00480 00677	U	480	334	69.583%	80	N	N	N	38400				
HOGAN-SPRING GLEN ELEM SCHOOL	35113 12 00480 00661	U	408	287	70.343%	80	N	N	N	32640				
SOUTHSIDE MIDDLE SCHOOL	35118 12 00480 00737	U	995	725	72.864%	80	N	N	N	79600				
GREENFIELD ELEMENTARY SCHOOL	35120 12 00480 00747	U	552	283	51.268%	80	N	N	N	44160				
HOLIDAY HILL ELEMENTARY SCHOOL	35123 12 00480 00735	U	627	322	51.356%	80	N	N	N	50160				
DUPONT MIDDLE SCHOOL	35126 12 00480 00663	U	877	627	71.494%	80	N	N	N	70160				
WOLFSON HIGH SCHOOL	35128 12 00480 00749	U	1593	805	50.534%	80	N	N	N	127440				
KINGS TRAIL ELEMENTARY SCHOOL	35131 12 00480 00729	U	450	369	82.000%	90	N	N	N	40500				
FIRST COAST HIGH SCHOOL	35133 12 00480 02745	U	2089	963	46.099%	60	N	N	N	125340				
OCEANWAY ELEMENTARY SCHOOL	35134 12 00480 00658	U	640	457	71.406%	80	N	N	N	51200				
SAN MATEO ELEMENTARY SCHOOL	35135 12 00480 00743	U	712	277	38.904%	60	N	N	N	42720				
PINE ESTATES ELEMENTARY SCHOOL	35137 12 00480 00768	U	307	270	87.948%	90	N	N	N	27630				
HIGHLANDS MIDDLE SCHOOL	35138 12 00480 00765	U	897	684	76.254%	90	N	N	N	80730				
GARDEN CITY ELEMENTARY SCHOOL	35139 12 00480 00657	U	609	426	69.951%	80	N	N	N	48720				
HIGHLANDS ELEMENTARY SCHOOL	35143 12 00480 00694	U	420	363	86.429%	90	N	N	N	37800				
DINSMORE ELEMENTARY SCHOOL	35144 12 00480 00652	U	520	336	64.615%	80	N	N	N	41600				
HULL ELEMENTARY SCHOOL	35145 12 00480 00717	U	292	258	88.356%	90	N	N	N	26280				
WHITEHOUSE ELEMENTARY SCHOOL	35147 12 00480 00655	U	495	277	55.960%	80	N	N	N	39600				
JEFFERSON ELEMENTARY SCHOOL	35148 12 00480 00654	U	538	306	56.877%	80	N	N	N	43040				
CRYSTAL SPRINGS ELEMENTARY SCH	35150 12 00480 02556	U	1184	723	61.064%	80	N	N	N	94720				
STILWELL MIDDLE SCHOOL	35151 12 00480 00744	U	1028	649	63.132%	80	N	N	N	82240				
LORETTO ELEMENTARY SCHOOL	35153 12 00480 00846	U	1147	269	23.452%	50	N	N	N	57350				
ALIMACANI ELEMENTARY SCHOOL	35155 12 00480 02742	U	962	304	31.601%	50	N	N	N	48100				
SABAL PALM ELEMENTARY SCHOOL	35157 12 00480 02740	U	1202	396	32.945%	50	N	N	N	60100				
LANDMARK MIDDLE SCHOOL	35158 12 00480 02741	U	1377	665	48.293%	60	N	N	N	82620				
LONE STAR ELEMENTARY SCHOOL	35160 12 00480 00755	U	690	395	57.246%	80	N	N	N	55200				
SHEFFIELD ELEMENTARY SCHOOL	35161 12 00480 00763	U	856	337	39.369%	60	N	N	N	51360				
MAYPORT MIDDLE SCHOOL	35164 12 00480 00770	U	759	398	52.437%	80	N	N	N	60720				
MAYPORT ELEMENTARY SCHOOL	35165 12 00480 00751	U	383	274	71.540%	80	N	N	N	30640				
FINEGAN ELEMENTARY SCHOOL	35166 12 00480 00766	U	430	251	58.372%	80	N	N	N	34400				
ATLANTIC BEACH ELEM SCHOOL	35167 12 00480 00682	U	502	188	37.450%	60	N	N	N	30120				
JONES ELEMENTARY SCHOOL	35169 12 00480 00758	U	392	253	64.541%	80	N	N	N	31360				
BALDWIN MIDDLE & SR HIGH SCH	35171 12 00480 00651	U	1107	407	36.766%	60	N	N	N	66420				

JACKSONVILLE HEIGHTS ELEM SCH	35174 12 00480 00753	U	859	696	81.024%	90	N	N	N	77310				
FORREST HIGH SCHOOL	35175 12 00480 00762	U	1383	820	59.291%	80	N	N	N	110640				
TRIMUCUAN ELEMENTARY SCHOOL	35178 12 00480 00693	U	697	568	81.492%	90	N	N	N	62730				
SADIE T. TILLIS ELEMENTARY SCHOOL	35180 12 00480 00697	U	540	406	75.185%	90	N	N	N	48600				
CHIMNEY LAKES ELEMENTARY SCH	35183 12 00480 02739	U	1100	559	50.818%	80	N	N	N	88000				
ALDEN ROAD EXCEPTIONAL CENTER	35184 12 00480 00769	U	192	112	58.333%	80	N	N	N	15360				
SOUTHSIDE ESTATES ELEM SCHOOL	35185 12 00480 00672	U	496	362	72.984%	80	N	N	N	39680				
SANDALWOOD HIGH SCHOOL	35186 12 00480 00759	U	2772	1019	36.760%	60	N	N	N	166320				
WINDY HILL ELEMENTARY SCHOOL	35187 12 00480 00689	U	612	487	79.575%	90	N	N	N	55080				
BROOKVIEW ELEMENTARY SCHOOL	35188 12 00480 00732	U	737	466	63.229%	80	N	N	N	58960				
SEABREEZE ELEMENTARY SCHOOL	35190 12 00480 00750	U	623	245	39.326%	60	N	N	N	37380				
JACKSONVILLE BEACH ELEM SCHOOL	35191 12 00480 00701	U	608	58	9.539%	40	N	N	N	24320				
SAN PABLO ELEMENTARY SCHOOL	35194 12 00480 00676	U	484	163	33.678%	50	N	N	N	24200				
FLETCHER MIDDLE SCHOOL	35196 12 00480 00660	U	1178	415	35.229%	60	N	N	N	70680				
PICKETT ELEMENTARY SCHOOL	35198 12 00480 00731	U	257	233	90.661%	90	N	N	N	23130				
BILTMORE ELEMENTARY SCHOOL	35199 12 00480 00674	U	319	300	94.044%	90	N	N	N	28710				
PAYDN ADVANCED STUDIES SCHOOL	35200 12 00480 00671	U	1531	369	24.102%	50	N	N	N	76550				
PAYDN MIDDLE SCHOOL	35201 12 00480 00687	U	719	586	81.502%	90	N	N	N	64710				
PALM AVE EXCEP STUDENT CENTER	35202 12 00480 00718	U	137	104	75.912%	90	N	N	N	12330	E			
REYNOLDS LANE ELEM SCHOOL	35204 12 00480 00728	U	327	301	92.049%	90	N	N	N	29430				
MORGAN ELEMENTARY SCHOOL	35205 12 00480 00641	U	390	371	95.128%	90	N	N	N	35100				
PINEDALE ELEMENTARY SCHOOL	35207 12 00480 00688	U	391	360	92.072%	90	N	N	N	35190				
CENTRAL RIVERSIDE ELEM SCHOOL	35208 12 00480 00638	U	348	259	74.425%	80	N	N	N	27840				
BARNETT SATELLITE LRNG CTR	35209 12 00480 00427	U	172	17	9.884%	40	N	N	N	6880				
MANDARIN MIDDLE SCHOOL	35211 12 00480 02743	U	1618	494	30.532%	50	N	N	N	80900				
MANDARIN OAKS ELEM SCHOOL	35213 12 00480 02700	U	1161	446	38.415%	60	N	N	N	69660				
BEAUCLERC ELEMENTARY SCHOOL	35214 12 00480 00754	U	1202	666	55.408%	80	N	N	N	96160				
GREENLAND PINES ELEMENTARY SCH	35221 12 00480 02817	U	938	226	24.094%	50	N	N	N	46900				
MANDARIN HIGH SCHOOL	35220 12 00480 02744	U	2759	610	22.109%	50	N	N	N	137950				
FLETCHER HIGH SCHOOL	35229 12 00480 00748	U	2229	624	27.995%	50	N	N	N	111450				
FORT CAROLINE MIDDLE SCHOOL	35233 12 00480 00760	U	820	563	68.659%	80	N	N	N	65800				
FORT CAROLINE ELEM SCHOOL	35234 12 00480 00757	U	580	451	77.759%	90	N	N	N	52200				
MERRILL ROAD ELEMENTARY SCHOOL	35236 12 00480 00752	U	628	319	50.958%	80	N	N	N	50080				
JUSTINA ROAD ELEMENTARY SCHOOL	35237 12 00480 00741	U	279	254	91.039%	90	N	N	N	25110				
LAKE LUCINA ELEMENTARY SCHOOL	35238 12 00480 00680	U	390	289	74.103%	80	N	N	N	31200				
ABESS PARK ELEMENTARY SCHOOL	205868 12 00480 03173	U	659	329	49.924%	80	N	N	N	52720				
CHEY'S CREEK ELEMENTARY	212660 12 00480 03363	U	1338	389	29.073%	50	N	N	N	66900				
ENTERPRISE LEARNING ACADEMY	212662 12 00480 03362	U	823	472	57.351%	80	N	N	N	65840				
TWIN LAKES ACADEMY ELEMENTARY	212667 12 00480 03360	U	1310	471	35.954%	60	N	N	N	78600				



TWIN LAKES ACADEMY MIDDLE	212669 12 00480 03361	U	1514	578	38.177%	60	N	N	N	90840				
LAVILLA MIDDLE SCHOOL FOR PERFORMING ARTS	228293 12 00480 04344	U	1088	386	35.478%	60	N	N	N	65280				
DON BREWER ELEMENTARY	235335 12 00480 03843	U	518	261	50.386%	80	N	N	N	41440				
KERNAN TRAIL ELEMENTARY	235336 12 00480 03844	U	808	348	43.069%	60	N	N	N	48480				
KERNAN MIDDLE	235337 12 00480 03846	U	1302	578	44.393%	60	N	N	N	78120				
OCEANWAY MIDDLE	235338 12 00480 00658	U	1222	550	45.008%	60	N	N	N	73320				
BISCAYNE ELEMENTARY	16024512 12 00480 04079	U	559	421	75.313%	90	N	N	N	50310				
DUVAL SCHOOL BOARD BUILDING	16024531	U	0	0	0.000%	71	N	Y	N	0				
DCSB TEAM CENTER A	16024532	U	0	0	0.000%	71	N	N	N	0				
DCSB TEAM CENTER B	16024533	U	0	0	0.000%	71	N	Y	N	0				
CONSOLIDATED SERVICE CENTER	16024534	U	0	0	0.000%	71	N	Y	N	0				
TERRY PARKER ADMIN ANNEX A	16024536	U	0	0	0.000%	71	N	Y	N	0				
TERRY PARKER ADMIN ANNEX B/C	16024537	U	0	0	0.000%	71	N	Y	N	0				
DISTRICT TRANSPORTATION	16024538	U	0	0	0.000%	71	N	Y	N	0				
ADMIN CENTER FOR US/ARMARK	16024540	U	0	0	0.000%	71	N	Y	N	0				
DISTRICT MAINTENANCE STATION I	16024541	U	0	0	0.000%	71	N	Y	N	0				
DISTRICT MAINTENANCE STATION II	16024542	U	0	0	0.000%	71	N	Y	N	0				
DISTRICT MAINTENANCE STATION VI	16024545	U	0	0	0.000%	71	N	N	N	0				
NEW BERLIN ELEMENTARY	16036982 12 00480 04820	U	1013	333	32.873%	50	N	N	N	50650				
CHAFFEE TRAIL ELEMENTARY	16042866 12 00480 00000	U	713	349	48.948%	60	N	N	N	42780				
BARTRAM SPRINGS ELEMENTARY SCHOOL	16054991 12 00480 07606	U	716	116	16.201%	40	N	N	N	28640				
WESTVIEW K-8 MIDDLE SCHOOL	16054992 12 00480 07504	U	1005	633	62.985%	80	N	N	N	80400				
ATLANTIC COAST HIGH SCHOOL	16062839 12 00480 07629	U	1321	406	30.734%	50	N	N	N	66050				
CROWN POINT ELEMENTARY SCHOOL	35218 12 00480 02159	U	1158	619	53.454%	80	N	N	N	92640				
NEPTUNE BEACH ELEM SCHOOL	35228 12 00480 02163	U	906	430	47.461%	60	N	N	N	54360				

## 9b Shared Services

SCHOOL DISTRICTS: (Including groups of schools within school districts.) Calculate the totals of Columns 4 and 11. Divide the total of Column 11 by the total of Column 4. Enter the result in Column 15.	118401									8469810				72%
LIBRARY SYSTEMS: Calculate the total of Column 7. Divide this total by the number of outlets/branches. Enter the result in Column 15.														
CONSORTIA: Calculate the total of Column 14. Divide this total by the number of member entities. Enter the result in Column 15.														

Entity Number: 127591		Applicant's Form Identifier: Long Distance Switched																				
Contact Person: David Naugent		Contact Phone Number:																				
Block 5: Discount Funding Request(s) Instructions: Use one Block 5 page for EACH service (Funding Request Number) for which you are requesting discounts. Make as many copies of this page as needed, and number the completed pages to assure that they are all processed correctly.		Block 5, page 1 of 1 FRN 2172160 (to be assigned by administrator)																				
10 <input type="checkbox"/> If this is a duplicate Funding Request (e.g., of an FRN that is not yet approved, under appeal, etc.), check this box and enter the original FRN in the space provided:																						
11 Category of Service (only ONE category should be checked)		23 Calculations																				
<table border="1"> <tr> <td>PRIORITY 1</td> <td>PRIORITY 2</td> </tr> <tr> <td><input checked="" type="checkbox"/> Telecommunications Service</td> <td><input type="checkbox"/> Internal Connections Other than Basic Maintenance</td> </tr> <tr> <td><input type="checkbox"/> Internet Access</td> <td><input type="checkbox"/> Basic Maintenance of Internal Connections</td> </tr> </table>		PRIORITY 1	PRIORITY 2	<input checked="" type="checkbox"/> Telecommunications Service	<input type="checkbox"/> Internal Connections Other than Basic Maintenance	<input type="checkbox"/> Internet Access	<input type="checkbox"/> Basic Maintenance of Internal Connections	<table border="1"> <tr> <td rowspan="6">Recurring Charges</td> <td>A. Monthly charges (total amount per month for service)</td> </tr> <tr> <td>\$945.47</td> </tr> <tr> <td>B. How much of the amount in A is ineligible?</td> </tr> <tr> <td>\$0.00</td> </tr> <tr> <td>C. Eligible monthly pre-discount amount (A minus B)</td> </tr> <tr> <td>\$945.47</td> </tr> <tr> <td>D. Number of months service provided in funding year</td> </tr> <tr> <td>12</td> </tr> <tr> <td>E. Annual pre-discount amount for eligible recurring charges (C x D)</td> </tr> <tr> <td>\$11,345.64</td> </tr> <tr> <td>F. Annual non-recurring charges</td> </tr> <tr> <td></td> </tr> </table>		Recurring Charges	A. Monthly charges (total amount per month for service)	\$945.47	B. How much of the amount in A is ineligible?	\$0.00	C. Eligible monthly pre-discount amount (A minus B)	\$945.47	D. Number of months service provided in funding year	12	E. Annual pre-discount amount for eligible recurring charges (C x D)	\$11,345.64	F. Annual non-recurring charges	
PRIORITY 1	PRIORITY 2																					
<input checked="" type="checkbox"/> Telecommunications Service	<input type="checkbox"/> Internal Connections Other than Basic Maintenance																					
<input type="checkbox"/> Internet Access	<input type="checkbox"/> Basic Maintenance of Internal Connections																					
Recurring Charges	A. Monthly charges (total amount per month for service)																					
	\$945.47																					
	B. How much of the amount in A is ineligible?																					
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12																						
E. Annual pre-discount amount for eligible recurring charges (C x D)																						
\$11,345.64																						
F. Annual non-recurring charges																						
12 Form 470 Application Number																						
413930000544063																						
13 SPIN - Service Provider Identification Number																						
143001435																						
14 Service Provider Name																						
Verizon Florida Inc.																						
15a <input type="checkbox"/> Check this box if this Funding Request is for non-contracted tariffed or month-to-month services.																						
15b Contract Number																						
DMS 05/06-062																						
15c <input checked="" type="checkbox"/> Check this box if this Funding Request is covered under a master contract (a contract negotiated by a third party the terms and conditions of which are then made																						

Contract negotiated by a third party, the terms and conditions of which are not made available to an eligible entity that purchases directly from the service provider.		\$0.00	
15d <input type="checkbox"/> Check this box if this Funding Request is a continuation of an FRN from a previous funding year based on a multi-year contract. If so, provide that FRN here:		G. How much of the amount in F is ineligible?	
16a Billing Account Number (e.g., billed telephone number) Y2633510/93160393		Non-Recurring Charges	\$0.00
16b <input checked="" type="checkbox"/> Check this box if there are multiple Billing Account Numbers and attach a complete list of those numbers to this page.			H. Annual eligible pre-discount amount for non-recurring charges (F minus G)
17 Allowable Vendor Selection/Contract Date (mm/dd/yyyy) (based on Form 470 filing) 10/11/2005			\$0.00
18 Contract Award Date (mm/dd/yyyy) 11/15/2005		Total Charges	I. Total funding year pre-discount amount (E + H)
19 Service Start Date (mm/dd/yyyy) 07/01/2011			\$11,345.64
20a Service End Date (mm/dd/yyyy)			J. Discount from Block 4 Worksheet 72.00
Contract Expiration Date 20b (mm/dd/yyyy) 11/14/2012			K. Funding Commitment Request (I x J) \$8,168.86
21 Description of This Service: NOTE: All Item 21 Attachments must be filed before the close of the filing window. Attachment You MUST attach a description of the service, including a breakdown of components, costs, manufacturer name, make and model number. You must include any additional account or telephone numbers if the billed account has multiple numbers. Label the description with an Attachment Long Distance Switched Number, and note number in space provided.			
22 Entity/Entities Receiving This Service:		a. If the service is site-specific (provided to one site and not shared by others), list the Entity Number of the entity from Block 4 receiving this service: b. If the service is shared by all entities on a Block 4 worksheet, list the worksheet number (e.g., 1): 1335808	

Contact Person: David Neugent	Contact Phone Number:
-------------------------------	-----------------------

**Block 6: Certifications and Signature**

24 ☒ I certify that the entities listed in Block 4 of this application are eligible for support because they are: (Check one or both.)

a ☒ schools under the statutory definitions of elementary and secondary schools found in the No Child Left Behind Act of 2001, 20 U.S.C. §§ 7801(18) and (38), that do not operate as for-profit businesses and do not have endowments exceeding \$50 million; and/or

b ☐ libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any schools, including, but not limited to, elementary, secondary schools, colleges, or universities.

25 ☒ I certify that the entity I represent or the entities listed on this application have secured access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity, necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support. I certify that the entities I represent or the entities listed on this application have secured access to all of the resources to pay the discounted charges for eligible services from funds to which access has been secured in the current funding year. I certify that the Billed Entity will pay the non-discount portion of the cost of the goods and services to the service provider(s).

a Total funding year pre-discount amount on this Form 471 (Add the entries from Items 23I on all Block 5 Discount Funding Requests.)	11345.64
b Total funding commitment request amount on this Form 471 (Add the entries from Items 23K on all Block 5 Discount Funding Requests.)	8168.86
c Total applicant non-discount share (Subtract Item 25b from Item 25a.)	3176.78
d Total budgeted amount allocated to resources not eligible for E-rate support	8100000
e Total amount necessary for the applicant to pay the non-discount share of the services requested on this application AND to secure access to the resources necessary to make effective use of the discounts. (Add Items 25c and 25d.)	8103176.78

f ☐ Check this box if you are receiving any of the funds in Item 25a directly from a service provider listed on any of the Forms 471 filed by this Billed Entity for this funding year, or if a service provider listed on any of the Forms 471 filed by this Billed Entity for this funding year assisted you in locating funds in Item 25a.

26 ☒ I certify that, if required by Commission rules, all of the individual schools and libraries receiving services under this form are covered by technology plans that do or will cover all 12 months of the funding year, and that have been or will be approved by a state or other authorized body or an SLD-certified technology plan approver prior to the commencement of service.

Or ☐ I certify that no technology plan is required by Commission rules.

27 ☒ I certify that (if applicable) I posted my Form 470 and (if applicable) made any related RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted were carefully considered and the most cost-effective service offering was selected, with price being the primary factor considered, and is the most cost-effective means of meeting educational needs and technology plan goals.

28 ☒ I certify that the entity responsible for selecting the service provider(s) has reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that the entity or entities listed on this application have complied with them.

29 ☒ I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. §§ 54.500, 54.513. Additionally, I certify that the entity or entities listed on this application have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.

30 ☒ I certify that I and the entity(ies) I represent have complied with all program rules and I acknowledge that failure to do so may result in denial of discount funding and/or cancellation of funding commitments. There are signed contracts covering all of the services listed on this Form 471 except for those services provided under non-contracted tariffed or month-to-month arrangements. I acknowledge that failure to comply with program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.

Entity Number: 127591		Applicant's Form Identifier: Long Distance Switched	
Contact Person: David Neugent		Contact Phone Number:	

**Block 6: Certification and Signature (Continued)**

31 ☒ I acknowledge that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the service, receive an appropriate share of benefits from those services.

32 ☒ I certify that I will retain required documents for a period of at least five years after the last day of service delivered. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the application for, receipt of, and delivery of services receiving schools and libraries discounts, and that if audited, I will make such records available to the Administrator. I acknowledge that I may be audited pursuant to participation in the schools and libraries program.

33 ☒ I certify that I am authorized to order telecommunications and other supported services for the eligible entity(ies) listed on this application. I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this application, that I have examined this request, that all of the information on this form is true and correct to the best of my knowledge, that the entities that are receiving discounts pursuant to this application have complied with the terms, conditions and purposes of the program, that no kickbacks were paid to anyone and that false statements on this form can be punished by fine or forfeiture under the Communications Act, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001 and civil violations of the False Claims Act.

34 ☒ I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program. I will institute reasonable measures to be informed, and will notify USAC should I be informed or become aware that I or any of the entities listed on this application, or any person associated in any way with my entity and/or the entities listed on this application, is convicted of a criminal violation or held civilly liable for acts arising from their participation in the schools and libraries support mechanism.

35 ☒ I certify that if any of the Funding Requests on this Form 471 are for discounts for products or services that contain both eligible and ineligible components, that I have allocated the eligible and ineligible components as required by the Commission's rules at 47 C.F.R. § 54.504(g)(1), (2).

36 ☒ I certify that this funding request does not constitute a request for internal connections services, except basic maintenance services, in violation of the Commission requirement that eligible entities are not eligible for such support more than twice every five funding years as required by the Commission's rules at 47 C.F.R. § 54.506(c).

37 ☒ I certify that the non-discount portion of the costs for eligible services will not be paid by the service provider. The pre-discount costs of eligible services featured on this Form 471 are net of any rebates or discounts offered by the service provider. I acknowledge that, for the purpose of this rule, the provision, by the provider of a supported service, of free services or products unrelated to the supported service or product constitutes a rebate of some or all of the cost of the supported services.

38 Signature of authorized person <input checked="" type="checkbox"/>	39 Date 03/15/2011
---	-----------------------

40 Printed name of authorized person  
DAVID NEUGENT

41 Title or position of authorized person  
TELECOM SUPERVISOR

☐ Check here if the consultant in Item 6g is the Authorized Person.

42a Street Address, P.O. Box, or Route Number

4019 BOULEVARD CENTER DR  
TECHNOLOGY, TEAM CENTER-A  
City JACKSONVILLE  
State FL Zip Code 32207-

Entity Number: 127591		Applicant's Form Identifier: Long Distance Switched	
Contact Person: David Neugent		Contact Phone Number:	
42b	Telephone Number of authorized Person	Ext.	
	(904) 348-7151		
42c	Fax Number of Authorized Person		
	(904) 712-7125		
42d	E-mail Address of authorized Person		
	ERATE@DUVALSCHOOLS.ORG		
	Re-enter E-mail Address ERATE@DUVALSCHOOLS.ORG		
42e	Name of Authorized Person's Employer		
	DUVAL COUNTY PUBLIC SCHOOL DISTRICT		

**NOTICE:** Section 54.504 of the Federal Communications Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Services Ordered and Certification Form (FCC Form 471) with the Universal Service Administrator. 47 C.F.R. § 54.504(c). The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended. 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public.

If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized.

If you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, DC 20554.

**Please submit this form to:**  
SLD-Form 471  
P.O. Box 7026  
Lawrence, Kansas 66044-7026

**For express delivery services or U.S. Postal Service, Return Receipt Requested, mail this form to:**  
SLD Forms  
ATTN: SLD Form 471  
3833 Greenway Drive  
Lawrence, Kansas 66046  
(888) 203-8100

FCC Form 471 - October 2010

Close Print Preview

Previous



Universal Service Administrative Company

Schools and Libraries Division

**FORM 471 RECEIPT ACKNOWLEDGMENT LETTER**  
**(Funding Year 2011: 07/01/2011 - 06/30/2012)**

April 8, 2011

David Neugent  
DUVAL COUNTY SCHOOL DISTRICT  
4019 Boulevard Center Dr  
Technology Team A E-rate manager  
Jacksonville, FL 32207

Re: Form 471 Application Number: 801615  
Funding Year 2011: 07/01/2011 - 06/30/2012  
Applicant's Form Identifier: Long Distance Switched  
Billed Entity Number: 127591

**CORRECTIONS DUE BY: 04/28/2011**

Your certified FCC Form 471, "Services Ordered and Certification Form," requested \$11,345.64 in total Schools and Libraries Program (Program) pre-discount costs for services. A copy of this information has been provided to the service provider(s) whose Service Provider Identification Number(s) (SPIN) is featured on this Form 471.

USAC provides a separate Form 471 Receipt Acknowledgment Letter (RAL) with a RAL Funding Requests Report (Report) for each application certified within the application window. The Report summarizes the information provided to USAC. A space is provided for you to make allowable corrections to any clerical errors or errors that you realize may result in reduction or denial of funding. USAC will perform a complete analysis before funds are committed. If additional errors are found during our review we will attempt to contact you for clarification before making a decision that results in denials or reductions.

Review this Report to verify that the information accurately reflects your request. If the information is accurate, file this letter with your records.

**DO NOT SEND CORRECTION TO THE CLIENT SERVICE BUREAU.** To make corrections, please do the following by 04/28/2011:

- If you would like to request a correction to a field that does not appear in the attached Report, print a copy of your Form 471 and clearly note your requested correction.
- If contact information provided above is incorrect, note any correction above and submit a signed copy of this page as a correction.
- Indicate any corrections you wish to make in the Report in the spaces indicated.
- Sign where indicated, and provide your name, title, contact information and date.
- Submit a copy of your marked-up RAL to the email address, fax number or mailing address posted in the "Form 471 RAL" page of our website.
- Retain a copy of the RAL and any submitted corrections.

**REMINDERS REGARDING THE RAL**

- This letter does NOT contain any decisions concerning your requests for discounts.
- Funding requests that did not pass Minimum Processing Standards are not included in the Report following this letter.
- See "Guide to USAC Letter Reports" posted in the Reference Area of our website for a description of each individual field in the following Report.
- If you would like to view a Form 471 application, click the "Display" button in the Apply Online Area of the website. Enter the Application Number where indicated. Use the print feature on your browser to print any portion of your Form 471 or the

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## Form 471 801615 RAL Funding Requests Report

ERN: 2172160

IF YOU WISH TO CANCEL THIS ERN, PLEASE CHECK HERE \_\_\_\_\_

Item #	Data Entered on FCC Form 471	Make Corrections Here
11. Category of Service	Telecommunications Service	
12. 470 App#	413930000544063	
13. SPIN	143001435	
14. Service Provider Name	Verizon Florida Inc.	
15b. Contract Number	DMS 05/06-062	
16a. Billing Account Number	Y2633510/93160393	
16b. Multiple Billing Account Numbers	N	
18. Contract Award Date	11/15/2005	
19. Service Start Date	07/01/2011	
20a. Service End Date		
20b. Contract Expiration Date	11/14/2012 2011	
22. Block 4 Entity or Worksheet No	1335808	
23a. Monthly Charges	\$945.47	
23b. Ineligible Monthly Amt	\$0.00	
23c. Eligible Monthly Amt	\$945.47	
23d. Number of months of service	12	
23e. Annual Pre-discount Amount for eligible recurring charges	\$11,345.64	Calculated - Not Input
23f. Annual Non-Recurring (One-Time) Charges	\$0.00	
23g. Ineligible Non-Recurring Amount	\$0.00	
23h. Annual Pre-discount Amount for eligible Non-Recurring charges	\$0.00	Calculated - Not Input
23i. Total Pre-discount Amt	\$11,345.64	Calculated - Not Input
23j. Discount from Block 4	72	See Block 4 Above
23k. Funding Commitment Request	\$8,168.86	Calculated - Not Input
25f. Service provider assistance with funding	No	





# USAC

Universal Service Administrative Company

Schools and Libraries Division

**FUNDING COMMITMENT DECISION LETTER**  
(Funding Year 2011: 07/01/2011 - 06/30/2012)

January 4, 2012

David Neugent  
DUVAL COUNTY SCHOOL DISTRICT  
4019 Boulevard Center Dr  
Technology Team A E-rate manager  
Jacksonville, FL 32207

Re: Form 471 Application Number: 801615  
Billed Entity Number (BEN): 127591  
Billed Entity FCC RN: 0011596715  
Applicant's Form Identifier: Long Distance Switched

Thank you for your Funding Year 2011 application for Universal Service Support and for any assistance you provided throughout our review. The current status of the funding request(s) in the Form 471 application cited above and featured in the Funding Commitment Report(s) (Report) at the end of this letter is as follows.

- The amount, \$8,168.86 is "Approved."

Please refer to the Report following this letter for specific funding request decisions and explanations. The Universal Service Administrative Company (USAC) is also sending this information to your service provider(s) so preparations can begin for implementing your approved discount(s) after you file FCC Form 486, Receipt of Service Confirmation Form. A guide that provides a definition for each line of the Report is available in the Reference Area of our website.

#### NEXT STEPS

- Work with your service provider to determine if you will receive discounted bills or if you will request reimbursement from USAC after paying your bills in full
- Review technology planning approval requirements
- Review CIPA requirements
- File Form 486
- Invoice USAC using the Form 474 (service provider) or Form 472 (Billed Entity applicant) - as products and services are being delivered and billed

#### TO APPEAL THIS DECISION:

You have the option of filing an appeal with the SLD or directly with the Federal Communications Commission (FCC).

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and (if available) email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the letter and the decision you are appealing:
  - Appellant name,
  - Applicant name and service provider name, if different from appellant,
  - Applicant BEN and Service Provider Identification Number (SPIN),
  - Form 471 Application Number 801615 as assigned by USAC,
  - "Funding Commitment Decision Letter for Funding Year 2011," AND

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FUNDING COMMITMENT REPORT  
Billed Entity Name: DUVAL COUNTY SCHOOL DISTRICT  
BEN: 127591  
Funding Year: 2011

Comment on RAL corrections: Some RAL changes could not be processed. Please see your FRN-level comments for additional details regarding why these changes could not be processed.

Form 471 Application Number: 801615  
Funding Request Number: 2172160  
Funding Status: Funded  
Category of Service: Telecommunications Service  
Form 470 Application Number: 413930000544063  
SPIN: 143001435  
Service Provider Name: Verizon Florida Inc.  
Contract Number: DMS 05/06-062  
Billing Account Number: Y2633510/93160393  
Multiple Billing Account Numbers: N  
Service Start Date: 07/01/2011  
Service End Date: N/A  
Contract Award Date: 11/15/2005  
Contract Expiration Date: 11/14/2012  
Shared Worksheet Number: 1335808  
Number of Months Recurring Service Provided in Funding Year: 12  
Annual Pre-discount Amount for Eligible Recurring Charges: \$11,345.64  
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$.00  
Pre-discount Amount: \$11,345.64  
Discount Percentage Approved by the USAC: 72%  
Funding Commitment Decision: \$8,168.86 - FRN approved as submitted  
Funding Commitment Decision Explanation: MR1: A SPIN change from 143001435 to 143001196 was requested. This request appears to be an Operational SPIN change. Operational SPIN changes must be postmarked or received no earlier than the date of your Funding Commitment Decision Letter (FCDL). Under the Program rules, USAC is unable to process requests for pre-commitment Operational SPIN changes.

FCDL Date: 01/04/2012  
Wave Number: 028  
Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2012  
Consultant Name:  
Consultant Number (CRN):  
Consultant Employer:

Applicant's Form Identifier: LD Switchd

Entity Number: 127591

Contact Person: David Neugent

Phone Number: (904) 348-7151

**Certifications and Signature**

Do not write in this area

**486 Application Number: 884229**

1. I certify that the entities eligible for support that I am representing have complied with all applicable state and local laws regarding procurements of services for which support is being sought.
2. I certify that the services the applicant purchases at discounts provided by 47 U.S.C. Sec. 254 will be used solely for educational purposes and will not be sold, resold, or transferred in consideration for money or any other thing of value.
3. I certify that the entity(ies) I represent has complied with all program rules and I acknowledge that failure to do so may result in denial of discount funding and/or cancellation of funding commitments.
4. I understand that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the service receive an appropriate share of benefits from those services.
5. I recognize that I may be audited pursuant to this application. I will retain for five years any and all worksheets and other records that I rely upon to fill out this application, and, if audited, will make available to the Administrator such records.
6. I certify that I am authorized to submit this request on behalf of the above-named institution, that I have examined this request, and to the best of my knowledge, information, and belief, all statements of fact contained herein are true.

**7. Cert ID = 906506****8. Date 1/23/2012****8. Printed name of authorized person david neugent****9. Title or position of authorized person Telecom Supervisor**

**10a. Street Address, P.O Box or Route Number 4019 Boulevard Center Dr**  
**Technology Division Team Center A**  
**Jacksonville, FL 32207**

**10b. Telephone number of authorized person (904) 348 - 7151****10c. Fax number of authorized person: (904) 348-7125****10d. E-mail of authorized person: neugentd@duvalschools.org**

**ATTENTION: If you are signing Form 486 using the PIN assigned to you by SLD, you are reminded that using the PIN is equivalent to your handwritten signature on the form. Your use of the PIN to affirm these certifications means that should they prove untrue, you will be held to the same enforcement standards as those who affirm the certifications on paper. Also, by using the PIN, you are affirming that you have the authority to make these certifications and represent the entity featured in Block One of this funding request.**

Please Check to affirm your compliance ☒

486 Application Number:  
DUVAL COUNTY SCHOOL DISTRICT  
1701 PRUDENTIAL DR  
JACKSONVILLE , FL 32207 -8152

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

The Americans with Disabilities Act, the Individuals with Disabilities Education Act and the Rehabilitation Act may impose obligations on entities to make the services purchased with these discounts accessible to and usable by people with disabilities.

NOTICE TO INDIVIDUALS: Section 54.504 of the Federal Communication Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Services Ordered and Certification Form (FCC Form 486) with the Universal Service Administrator. 47 C.F.R. § 54.504. The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended, 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the personal information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation of potential violation of a FCC statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government, is a party of a proceeding before the body or has an interest in the proceeding.

If you owe a past due debt to the federal government, the taxpayer identification number (such as your social security number) and other information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide this information to these agencies through the matching of computer records when authorized.

With the exception of your social security number, if you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Privacy Act of 1974, Pub. L. No. 93-579, December 31, 1974, 5 U.S.C. § 552, and the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 6 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, D.C. 20554.

Please retain a copy of this page and submit a copy with any communications to the SLD.

[Return to SLD Home Page](#)

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Schools and Libraries Division

## Division of Telecommunications

October 6, 2011

**MEMORANDUM**

**TO:** All Communications Service Authorization Representatives and Office Managers

**FROM:** Division of Telecommunications

**SUBJECT:** The New SUNCOM Switched Long Distance Services Migration

The current SUNCOM Voice Switched Long Distance contract with Verizon Business will expire on November 14, 2011. The Division of Telecommunications (DIVTEL) has awarded a new contract to EarthLink Business, Inc.

As a result of this new contract, DIVTEL is able to provide the highest quality service with advanced features, while also reducing the per minute service rate. In order for customers of DIVTEL to take advantage of the new rates and avoid a significant increase in long distance costs, customers using the SUNCOM switched long distance service currently provided by Verizon Business must be migrated to the new service provided by EarthLink Business, Inc.

It is DIVTEL's intent to coordinate the conversion of the existing users and subscribe all the state lines that are currently presubscribed to Verizon Business (PIC 0222 + LPIC 0222) for SUNCOM Switched Long Distance to the new Service provider, EarthLink (PIC 0233 + LPIC 0233), prior to expiration of the current contract in mid-November.

\* Customers who are E-Rate eligible and who currently have filed for USF funding need to file the appropriate forms to inform SLD/USAC of the service provider change with the new SPIN number (SPIN = 143001196).

Customers that are receiving invoices for long distance charges directly from the current Service Provider (Verizon) must issue a CSA to take advantage of the new service and avoid a significant increase in their Long Distance service costs. After migration, customers will receive invoices from the new Service Provider (EarthLink).

Customers that are receiving invoices for local service through a direct bill from their Local Exchange Carrier must issue a CSA to take advantage of the new service and avoid a significant increase in their Long Distance service costs.

Please be aware that this migration is currently underway and will continue until all customers have been transitioned. If you have any questions please contact the SUNCOM Helpdesk at 1-888-4SUNCOM (888-478-6266) or send an e-mail to [SUNCOM.Helpdesk@dms.myflorida.com](mailto:SUNCOM.Helpdesk@dms.myflorida.com).

Schools and Libraries Division  
Correspondence Unit  
30 Lanidex Plaza West,  
PO Box 685,  
Parsippany, NJ  
07054-0685

MAILED 10/20/11

FAX'D 12/14/11

MAILED  
AGAIN

1/20/12

## Service substitution

Individual service substitution requests are considered minor modifications to funding requests on the original Form 471. They are submitted by letter from the applicant. As a part of the letter request, the service substitution should include the following information:

1. Applicant name - Duval County School District
2. Billed Entity Number - 127591
3. Form 471 application number - 801615
4. Funding Request Number (FRN) - 2172160
5. Submitter of request - David Neugent
6. Title of submitter - Telecom Supervisor
7. Submitter phone number - 904 348 7151
8. Submitter e-mail address - [neugentd@duvalschools.org](mailto:neugentd@duvalschools.org)

Status of 471 = Initial-Review FDCL 1/4/12

The body of the service substitution request should contain this information:

9. From and To list
  - o A listing of the products and services originally approved for which changes are requested, and a similar listing of the products and services now desired. This is sometimes described as a "from" and "to."
    - For changes in recurring services,

Category of Service - telecommunications Service

Long Distance Switched
  - o From Verizon SPIN 143001435
  - o To Earthlink SPIN 143001196

State of Florida changed SUNCOM Voice Switched Providers 11/14/11

Attached Memorandum 10/6/11 outlines the details of change in LD providers.



Universal Service Administrative Company

Schools and Libraries Division

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**Administrator's Decision on SPIN Change Request**

July 11, 2012

Re: Applicant Name: DUVAL COUNTY SCHOOL DISTRICT  
Billed Entity Number: 127591  
Form 471 Application Number: 801615  
Funding Request Number(s): 2172160  
Your Correspondence Dated: January 27, 2012

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your SPIN Change Request for the FRN(s) indicated above. This letter explains the basis of USAC's decision. The date of this letter begins the 60 day time period for appealing this decision to USAC or the Federal Communications Commission (FCC). If your SPIN Change request included more than one Application Number, please note that you will receive a separate letter for each application.

**Funding Request No. (FRN):** 2172160  
**Original Service Provider:** 143001435  
**Original SPIN:** Verizon Florida Inc.  
**New Service Provider:** 143001196  
**New SPIN:** Deltacom, Inc  
**Original Commitment Amount:** \$8,168.86  
**Disbursement Amount:** \$0.00  
**CAP Remaining:**  
**A Form 486 has been filed for this FRN:** Yes  
**This FRN includes Non-Recurring Services:** No

**Decision: Denied**

**Explanation:** You requested a SPIN Change for FRN 2172160 from SPIN 143001435 to 143001196. However, your request is denied because you did not have a legitimate reason for a SPIN change to SPIN 143001196.

Specifically, as part of your SPIN change request you stated that the SPIN change is requested due to a legitimate reason to change providers (e.g. breach of contract between the applicant and its original service provider or the original service provider's inability to perform the requested service). Because the specified reason for a SPIN Change is not considered a legitimate reason, your SPIN Change request to SPIN 143001196 is denied.

If you wish to appeal a decision in this letter, your appeal must be received by USAC or the FCC and postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in a denial of your appeal.

In your letter of appeal:

1. Include the name, address, telephone number, fax number, and (if available) email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the letter and the decision you are appealing:
  - appellant name,
  - applicant or service provider name, if different than appellant,
  - applicant BEN and service provider SPIN,
  - Form 471 application number as assigned by USAC,
  - Funding Request Number(s) (FRNs) you are appealing if provided in the letter,
  - Administrator's Decision on SPIN Change Request, AND
  - the exact text or the decision that you are appealing.
3. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.
4. If you are an applicant, please provide a copy of your appeal to the service provider(s) affected by the USAC's decision. If you are a service provider, please provide a copy of your appeal to the applicant(s) affected by the USAC's decision.
5. Provide an authorized signature on your letter of appeal.

To submit your appeal to USAC by email, email your appeal to [appeals@sl.universalservice.org](mailto:appeals@sl.universalservice.org). USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to us by fax, fax your appeal to (973) 599-6542.

To submit your appeal to us on paper, send your appeal to:

Letter of Appeal  
Schools and Libraries Division - Correspondence Unit  
30 Lanidex Plaza West, PO Box 685  
Parsippany, NJ 07054-0685

For more information on submitting an appeal to USAC, please see the "Appeals Procedure" posted on our website.

While we encourage you to resolve your appeal with USAC first, you have the option of filing an appeal directly with the Federal Communications Commission (FCC). You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received by



Schools and Libraries Division – Correspondence Unit  
30 Lanidex Plaza West, PO Box 865  
Parsippany, NJ 07054-0645

7/19/12

**Appeal:**

Funding Request No. (FRN) 2172160 for 2011- 2012

BEN: 127591

Discount level: 72%

Original Service Provider: 143001435

Original SPIN: Verizon Florida Inc.

New Service Provider: 143001196

New SPIN: Deltacom, Inc

Original Commitment Amount \$8,168.86

Disbursement amount \$0.00

Form 486 filed for this FRN: Yes

FRN includes Non-Recurring Services: No

On July 11, 2012 Duval County Schools was advised that the Service Substitution request advising of SPIN change Request 1/27/12 471 # 801615 2011-2012 was denied.

**Duval County Schools appeals this decision based on the following:**

This SPIN request was done since the State of Florida Department of Management Services changed Switched Long Distance vendors on 11/14/11.

Duval County Schools had utilized this State of Florida contract to provide Switched Access Long Distance to its 161 school locations for a number of years via Direct Billing from Verizon.

Here is the timeline related to 471 # 801615 – Switched Long Distance provided thru State of Florida contract Verizon – SPIN 143001435 Contract # DMS05/06-062 having an effective date of 11/15/2005 thru 11/14/2011.

***471# 801615 FRN 2172160***

- At the time of filing the State of Florida had valid Contract under E-rate rules until 11/14/11.
- Verizon held this contract since 2005
- If another vendor won the contract the 470 SPIN could be correct by Service Substitution method. The Service Substitution checklist (*attached*) states *under 1.*

***The substituted services or products have the same functionality as the services or products.***

Since Switched Long Distance is the same from each Carrier it is certainly the same.

3/10/11 471 was filed for funding 2011-2012 to continue Switched Long Distance for 161 schools.

10/18/11 Advised by State of Florida that Verizon did not win Switched Long Distance Contract. New

Contract was now being held by Earthlink now owned by DeltaCom under DM-10/11-36

Effective 9/9/11 thru 9/8/16. On the State of Florida memo of 10/6/11 (*attached*) \* advised customers to file appropriate forms to advise USAC of the SPIN change.

No information was provided on 10/18/11 regarding the new FRN which was filed by the State of Florida with USAC to certify the new Switched Long Distance was E-Rate approved.

10/18/11 471 # 801615 was still in *Initial Review* Status at USAC.

Since 471 window had closed in May no method existed for Duval County Schools to change SPIN except thru Service Substitution method.

10/19/11 Service Substitution checklists reviewed to provide necessary USAC information

10/20/11 Service Substitution filed relating the SPIN change with attached State of Florida memo.

11/8/11 Discussed situation with USAC team in E-Rate Applicant training in Orlando.

Service Substitution was viewed as approved method for providing SPIN change on FRN.

11/18/11 Duval County Schools under the State of Florida Contract guidelines did everything requested to Utilize the E-Rate services changing from the old carrier – Verizon to Earthlink issuing necessary paperwork to move the 161 schools as requested.

12/4/11 Fax'd Service Substitution form again to USAC since no feedback had been received.

1/4/12 FCDL issued approving funding approving request for funding but to Verizon SPIN

1/20/12 Service Substitution form mailed again to correct SPIN to 143001196 due to lack of feedback.

7/11/12 USAC advised that Service Substitution request advising of SPIN change was denied

Request that the original Funding approved under FDCL of 1/4/12 of \$8,168.86 be approved for Switched Long Distance for SPIN 143001196 effective 11/14/11 for 2011 – 2012 timeframe in view of the above information.

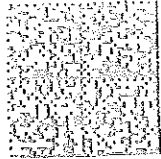
IN THE PAST  
SPIN CHANGE RULES

SEPT 2010

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